

## Privacy Policy

At Osprey Video, we are committed to protecting and respecting your privacy. This privacy policy explains where, and why we collect personal information and is intended to inform you on how we plan to utilize it. All your personal information will be held and used in accordance with the EU General Data Protection Regulation 2016/679 (GDPR).

### How do we collect the information about you?

We collect information about you when you contact us regarding a sales opportunity, when you sign up for our Marketing emails, visit us at a trade show or download Software from our Website. Website usage information is collected using cookies. (Please see cookie section below) We collect information about you to process your order, process your return request, manage your account and, email you about other products and services we think may be of interest to you. We indirectly collect information about you when you sign up to follow us on social media like Facebook, Twitter and LinkedIn. Some of our Software applications that integrate with third party providers collect information about you. Please visit our [Application Privacy Statement](#) for more information.

### What information do we collect about you?

The personal information we collect might include, your name, company name, company address, email address, IP address, job title, company phone number and product interest.

### Why do we collect information about you?

We collect your information because of your interest in our products and to provide timely updates on Hardware and Software that you acquired from us.

### How will we share your information?

We may share your information with, and obtain information about you from our Distributor Partners. Osprey Video will not share your information for marketing purposes to third parties.

### Marketing

We would like to send you information about products and services of ours which may be of interest to you. If you have consented to receive marketing communications, you may opt out at a later date. You have a right at any time to stop us contacting you for marketing purposes.

If you no longer wish to be contacted for marketing purposes, please contact [sales@ospreyvideo.com](mailto:sales@ospreyvideo.com) or simply unsubscribe from our email newsletters.

### Access to your information, correction and consent

You have the right to request a copy of the information that we hold about you. If you would like a copy of some, or all of your personal information, please email us at [sales@ospreyvideo.com](mailto:sales@ospreyvideo.com)

To the extent that we are processing your information based on your consent, you have the right to withdraw your consent at any time. You can do this by unsubscribing via the link provided in any direct marketing communication.

Please email us if you would like us to amend or delete your information.

1. Send the text "unsubscribe" to [sales@ospreyvideo.com](mailto:sales@ospreyvideo.com) if you would like to opt out of all future marketing emails. Your email will be removed from the mailing list.
2. Send the text "delete" to [sales@ospreyvideo.com](mailto:sales@ospreyvideo.com) if you would like us to delete all of the information tied to your email address.

### Cookies

Cookies are text files placed on your computer to collect standard internet log information and visitor behavior information. This information is used to track visitor use of the website and to compile statistical reports on website activity. You can set your browser to not accept cookies.

### Changes to our privacy policy

We will keep our privacy policy under regular review and we will place any updates on this webpage. This privacy policy was last updated in May 2018.

### How to contact us

For further information on how your information is used, how we maintain the security of your information, and your rights to access information we hold on you, please contact [sales@ospreyvideo.com](mailto:sales@ospreyvideo.com) or write to us at Osprey Video Inc, 1628 Valwood Pkwy, Suite 200, Carrollton, TX 75006.